

Vacancy: **VR Customer Care Assistant**

Work experience: not required

Relevant experience in a retail or hospitality industry (preferred).

Languages: Greek(👉), English, knowledge of Russian will be an advantage.

Employment: part-time with a probation period of 3 months, full-time after 6 months with positive customers' references/recommendations

Schedule. The part-time load is two-by-two days per week during the following working hours:

Tuesday-Thursday 15:00-22:00

Friday- 15:00-23:00

Saturday-12:00-23:00

Sunday – 12:00-22:00

(may change/extend due to events)

🧐 What You Will Be Doing:

- ◆ Greet & assist customers 🎮
- ◆ Set up & calibrate VR headsets 🕶️
- ◆ Provide gameplay instructions & support 🎯
- ◆ Troubleshoot & resolve issues ⚙️
- ◆ Clean & maintain VR equipment 🧼
- ◆ Monitor arcade systems for smooth operation 🔍
- ◆ Ensure safety & enforce rules 🚦
- ◆ Assist with events & parties 🎉
- ◆ Promote memberships & special offers 📄

❤️ Benefits:

- ◆ Referral and bonus Program.
- ◆ Participation in the VR GameDev Early Adoptions programs if the candidate possesses the required IT skills.